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To Our Valued Patients and Families:

We understand the growing concern surrounding COVID-19 and want to let you know that, as of now, Go Dental will remain open. You, our patients, and our Go Dental families are at the forefront of our minds as we open our doors each day.

First, we think it is important to understand that the recommendations that most of the world is trying to get up to speed on, like frequent hand washing and disinfection, surface disinfection, and personal protective equipment are, and always have been, part of the normal routine in dentistry. We are vigilant about making certain our doctors and staff members are not reporting to work while sick. The design of our facility and our routine procedures are all specifically intended to control the transmission of airborne or aerosolized diseases. None of the recommendations by the Centers for Disease Control (CDC), World Health Organization (WHO) or American Dental Association (ADA) or California Dental Association (CDA) have required any modification to our standard operating procedures.

In addition, to following our normal protocols, there are extra precautions we have implemented given the nature of the COVID-19 virus. We will extend our surface disinfection protocol to our waiting area throughout the day. Our staff members have been instructed not to travel by plane and to stay away from public gatherings until the threat is over. In a nutshell, we are asking our staff to do everything that the CDC and WHO recommend to minimize their exposure to the virus when outside the office.

Having said that, we continue to closely monitor the advice of these organizations, the LA County Department of Public Health, and our state and national dental associations. Should changes be necessary, including limiting our practice to emergency care, we will comply and do our best to communicate with you.

Our community is important to us and we want to make sure that everyone is taking the right precautions during this time. If you or your family have a fever, flu-like symptoms, and/or a cough we respectfully ask that you call to reschedule your appointment. We will not be charging any cancellation fees during this time. Even if you and your

family are healthy, we should all be following the recommendations for preventing the spread of the virus in our community.

1. Wash your hands often with soap and water for at least 20 seconds especially after you have been in a public place, or after blowing your nose, coughing, or sneezing.
2. Cover your mouth and nose with a tissue when you cough or sneeze or use the inside of your elbow.
3. Avoid close contact with people who are sick.
4. Stay home if you are sick, except to get medical care.

Please check our website (www.thedentist.com) for updates. Do not hesitate to contact us should you have concerns specific to you and your dental treatment.

We are honored that you have trusted us to care for you and your family's smiles. We will continue to stay vigilant and make any necessary changes to protect you and all our valued patients.

Sincerely,

Christopher Go, DDS
Ryan Monti, DDS
Derek Frump, DDS

and the Staff at Go Dental
www.thedentist.com
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